

1. How many SPEC relationship managers are there in Florida? Approximately 20  
In the whole country? Approximately 2000
2. How many SPEC Territory managers are there in the whole country? 27 Territory Managers

**Area 1 9 Territory Managers 26 offices**

**TO Boston, MA**

POD - Manchester, NH

POD - Portland, ME

POD - Providence, RI

POD - Burlington, VT

**TO Buffalo, NY**

POD - Albany, NY

POD - Hartford, CT

**TO New York, NY**

**TO Columbia, SC**

POD - Charlotte, NC

POD - Asheville, NC

POD - Greensboro, NC

POD - Raleigh/Durham, NC

**TO Newark, NJ**

POD - Wilmington, DE

**TO Philadelphia, PA**

POD - Pittsburgh, PA

**TO Atlanta, GA**

POD - Savannah, GA

POD - Guaynabo, PR

**TO Richmond, VA**

POD - Norfolk, VA

POD - Charleston, WV

**TO Washington, DC**

POD - Baltimore, MD

**Area 2 9 Territory Managers 35 Offices**

**TO Plantation, FL**

POD - Miami, FL

POD - Maitland, FL

POD - West Palm Beach, FL

POD - Tampa, FL

**TO Birmingham, AL**

POD - Mobile, AL

POD - Panama City, FL

POD - Jacksonville, FL

POD - Tallahassee, FL

**TO Indianapolis, IN**

POD - Cincinnati, OH

POD - Louisville, KY

**TO Detroit, MI**

POD - Traverse City, MI

**TO Columbus, OH**

POD - Cleveland, OH

POD - Cincinnati, OH

**TO Nashville, TN**

POD - Memphis, TN

POD - Knoxville, TN

POD - Jackson, MS

**TO New Orleans, LA**

POD - Baton Rouge, LA

POD - Shreveport, LA

POD - Oklahoma City, OK

**TO Chicago, IL**

POD - Springfield, IL

POD - Omaha, NE

POD - Des Moines, IA

**TO Kansas City, MO**

POD - St. Louis, MO

POD - Springfield, MO

POD - Wichita, KS

POD - Little Rock, AR

**Area 3 9 Territory Manager 29 Offices**

**TO Denver, CO**

POD - Helena, MT

POD - Cheyenne, WY

POD - Boise, ID

**TO Phoenix, AZ**

POD - Albuquerque, NM

POD - Salt Lake City, UT

**TO Sacramento, CA**

POD - Fresno, CA

POD - Las Vegas, NV

**TO Santa Ana, CA**

POD - San Marcos, CA

POD - Los Angeles, CA

**TO Oakland, CA**

POD - San Jose, CA

POD - Santa Maria, CA

POD - Honolulu, HI

**TO Seattle, WA**

POD - Anchorage, AK

POD - Portland, OR

**TO ST. Paul, MN**

POD - Fargo, ND

POD - Sioux Falls, SD

POD - Milwaukee, WI

**TO Dallas, TX**

POD - Houston, TX

**TO Austin, TX**

POD - San Antonio, TX

POD - El Paso, TX

### **3. How many Area SPEC Directors are there? Three.**

**Melinda Wilson Area 1 Director, Atlanta, Georgia**, Stakeholder Partnerships, Education and Communication (SPEC). Atlanta in the Wage and Investment (W&I) Division. Melinda is responsible for maintaining and establishing partnerships with key stakeholders in 13 states along the East Coast with the focus on assisting taxpayers in satisfying their tax responsibilities through the Volunteer Income Tax Assistance and Tax Counseling for the Elderly programs.

**Karen Truss Area 2 Director, Cincinnati, Ohio**, Stakeholder Partnerships, Education and Communication (SPEC) organization in the Wage and Investment (W&I) Division. She will be responsible for maintaining and establishing partnerships with key stakeholders in 16 states in the Midwest and Southeast Regions of the United States, with the focus on assisting taxpayers in satisfying their tax responsibilities through the Volunteer Income Tax Assistance and Tax Counseling for the Elderly programs.

**Darren K. James, Area 3 Director, Fresno, California** for Stakeholder Partnerships, Education and Communication (SPEC). SPEC is part of Customer Assistance, Relationships and Education (CARE) in the Wage & Investment Division. Darren is responsible for building and maintaining partnerships with key stakeholders in 18 states, covering the West and Midwest seeking to create and share value by informing, educating, and communicating with his shared customers. Since 2000, SPEC has helped taxpayers satisfy their tax responsibilities by working with external organizations to provide free tax preparation programs Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE). SPEC partners with community based organizations to gain access and provide these services to lower income, disabled, Native Americans, non-English speaking, rural populations, and veterans.

#### **4. Who is the Director of SPEC?**

Frank A. Nolden was selected as the SPEC Director, Stakeholder Partnerships, Communication and Education (SPEC). Frank joined SPEC on February 8, 2016. In this position, he is responsible for the delivery of tax education, free return preparation services and financial education and asset building information to our nation's low-to-moderate income, elderly, people with disabilities, Native American, those with limited English proficiency and rural taxpayers.